

# Terms And Conditions

**Last Updated: October 16, 2026**

Welcome to the website of Kassia LLC ("Kassia," "we," "us," or "our").

These Terms and Conditions ("Terms") govern your access to and use of our website and any information, content, features, or services made available through the website.

By accessing or using this website, you agree to these Terms. If you do not agree with these Terms, please do not use the website.

## 1 About Kassia LLC

Kassia LLC is a U.S.-based transportation company providing trucking and related transportation services.

### **Kassia LLC**

9880 S Ridgeview Dr, Suite 7  
Oak Creek, WI 53154  
United States

**Email:** [office@kassiallc.com](mailto:office@kassiallc.com)

Information regarding our transportation services is provided through this website for general informational and business purposes.

## 2 Use of the Website

You may use this website only for lawful purposes and in accordance with these Terms.

You agree not to:

- Use the website in violation of applicable law or regulation;
- Attempt to gain unauthorized access to the website, servers, systems, or networks;
- Interfere with or disrupt the operation or security of the website;
- Introduce viruses, malware, or other harmful technology;
- Use automated systems to improperly access or collect information from the website;
- Impersonate another person or entity;
- Submit false, misleading, fraudulent, or unlawful information; or
- Use the website in a manner that could damage Kassia LLC or interfere with another person's use of the website.

## 3 Transportation Services

Information regarding transportation, trucking, freight, or related services displayed on this website is provided for general informational purposes only.

Nothing on this website constitutes a binding offer or agreement to provide transportation services.

Transportation services provided by Kassia LLC may be subject to separate agreements, rate confirmations, bills of lading, customer agreements, broker-carrier agreements, or other applicable transportation documents.

If these Terms conflict with a separate written agreement governing a particular transportation service, the applicable written agreement will control with respect to that service.

## **4 Quotes and Service Requests**

Any quote, estimate, rate, availability information, or other information requested or provided through the website is subject to confirmation by Kassia LLC.

Submitting a request through the website does not create a contractual relationship or obligate Kassia LLC to accept or perform a shipment.

Rates and availability may depend on factors including origin and destination, mileage, equipment requirements, freight characteristics, weight, pickup and delivery requirements, market conditions, fuel costs, tolls, accessorial services, waiting time, and other operational considerations.

## **5 Freight and Shipment Information**

Customers and other parties submitting shipment information are responsible for providing accurate and complete information regarding the freight.

This may include commodity description, weight and dimensions, pickup and delivery locations, appointment requirements, temperature requirements, handling instructions, hazardous-material status, and other special transportation requirements.

Kassia LLC is not responsible for consequences resulting from materially inaccurate, incomplete, or misleading information provided by another party, except to the extent otherwise required by applicable law or agreed in writing.

## **6 Temperature-Controlled Freight**

Where Kassia LLC provides refrigerated or temperature-controlled transportation services, customers, brokers, shippers, or other responsible parties must provide accurate temperature and handling instructions before transportation begins.

Instructions may include temperature settings, acceptable temperature ranges, pre-cooling requirements, continuous-run or cycle settings, loading requirements, and other product-specific instructions.

Specific obligations relating to temperature-controlled freight will be governed by the applicable transportation agreement, bill of lading, rate confirmation, shipping instructions, or other applicable documentation.

## **7 Pickup and Delivery Times**

Pickup and delivery dates and times are estimates unless expressly agreed otherwise in writing.

Transportation may be affected by circumstances outside our reasonable control, including traffic, weather, road closures, mechanical issues, accidents, shipper or receiver delays, government actions, and other transportation conditions.

## **8 SMS Text Messaging Terms**

If you expressly consent to receive SMS or text messages from Kassia LLC, you agree to receive SMS communications consistent with the consent you provided.

Messages may include:

- Transportation and shipment updates;
- Pickup and delivery information;
- Appointment notifications;
- Operational communications;

- Customer service communications;
- Driver communications;
- Employment or recruiting-related communications; and
- Other informational or conversational business communications for which you have provided consent.

**Message frequency may vary.**

**Message and data rates may apply.**

Consent to receive SMS messages is **not a condition of purchasing any goods or services from Kassia LLC.**

You may opt out of SMS communications at any time by replying **STOP** to any text message from Kassia LLC.

After submitting an opt-out request, you may receive one non-promotional confirmation message confirming that you have been unsubscribed. No further SMS messages will be sent under that consent unless you subsequently opt in again. An existing shipment, application, or business relationship does not override your SMS opt-out. Where appropriate and lawful, necessary business communications may continue by email or telephone instead.

For assistance, reply **HELP** or contact Kassia LLC at [office@kassiallc.com](mailto:office@kassiallc.com).

**No mobile opt-in information or text message consent will be shared with third parties or affiliates.**

SMS consent is specific to Kassia LLC and is not transferable to another sender. We do not share mobile numbers with other companies to enable their own text messages. Messaging technology providers and telecommunications carriers may process mobile numbers, message content, and delivery information solely to deliver Kassia LLC messages and operate the messaging service on our behalf, as described in our Privacy Policy. They are not authorized to use that information for their own independent purposes.

Please review our [Privacy Policy](#) for additional information regarding how Kassia LLC collects, uses, and protects personal information. The specific SMS safeguards take priority over any general language about third parties or electronic communications in these Terms.

## **9 Third Party Services**

Our operations may involve third parties, including brokers, shippers, receivers, warehouses, maintenance providers, technology providers, financial service providers, and other transportation-related service providers.

Our website may contain links to third-party websites or services.

Kassia LLC does not control and is not responsible for the content, availability, security, or privacy practices of third-party websites.

## **10 Intellectual Property**

Unless otherwise stated, the website and its contents, including text, graphics, logos, designs, images, layout, and other materials, are owned by or licensed to Kassia LLC and are protected by applicable intellectual property laws.

You may view and use the website for legitimate personal or business purposes.

You may not reproduce, distribute, modify, publish, commercially exploit, or create derivative works from website content without our prior written permission, except as permitted by applicable law.

## **11 Website Information and Availability**

We make reasonable efforts to keep information on our website accurate and current.

However, we do not warrant that all website information will always be complete, accurate, current, uninterrupted, or free from errors.

We may modify, suspend, restrict, or discontinue any part of the website at any time.

## **12 Disclaimer of Warranties**

To the fullest extent permitted by applicable law, the website and its content are provided on an “as is” and “as available” basis.

Kassia LLC makes no warranties or representations regarding the availability, accuracy, reliability, or suitability of the website or its content, except as otherwise required by law.

## **13 Limitation of Liability**

To the fullest extent permitted by applicable law, Kassia LLC will not be liable for indirect, incidental, special, consequential, or punitive damages arising solely from access to, use of, or inability to use this website.

Nothing in these Terms excludes or limits liability that cannot lawfully be excluded or limited.

Liability relating to transportation services will be governed by the applicable transportation agreement, bill of lading, rate confirmation, applicable law, or other governing transportation documentation.

## **14 Privacy**

Your use of the website is also subject to our [Privacy Policy](#).

Our Privacy Policy explains how we collect, use, disclose, and protect personal information, including specific provisions relating to mobile phone numbers, SMS communications, and SMS opt-in consent.

## **15 Electronic Communications**

When you contact us electronically or submit information through our website, we may respond to your inquiry, request, application, shipment, or business relationship through an appropriate communication channel, subject to applicable law and your communication preferences.

Contacting Kassia LLC, submitting a form, providing a telephone number, or accepting these Terms does not by itself constitute consent to receive SMS messages. SMS communications require the express consent described in Section 8 and our Privacy Policy, except for a direct response to a message you initiate as permitted by applicable requirements.

This section does not override a STOP request, authorize SMS after consent has been withdrawn, or permit unrelated marketing.

## **16 Employment and Driver Applications**

Information regarding employment opportunities or driver positions displayed on the website does not constitute an offer of employment.

Submission of an application does not guarantee employment or engagement by Kassia LLC.

Applicants are responsible for providing accurate and complete information.

Employment or contractor relationships may be subject to applicable agreements, qualification requirements, background checks, driving-record reviews, drug and alcohol testing requirements, and applicable federal and state requirements.

## **17 Changes to These Terms**

We may update these Terms from time to time to reflect changes in our website, services, business practices, technology, or applicable requirements.

Updated Terms will be posted on our website with a revised "Last Updated" date.

## **18 Governing Law**

These Terms and your use of this website will be governed by the laws of the State of Wisconsin and applicable federal laws of the United States, without regard to conflict-of-law principles.

Any dispute relating solely to use of this website will be subject to the jurisdiction of courts of competent jurisdiction in Wisconsin, unless otherwise required by applicable law or agreed in writing.

This provision does not alter any governing-law, jurisdiction, venue, arbitration, or dispute-resolution provisions contained in a separate transportation or commercial agreement with Kassia LLC.

## **19 Severability**

If any provision of these Terms is determined to be invalid, illegal, or unenforceable, the remaining provisions will continue in full force and effect to the extent permitted by law.

## **20 Contact Us**

If you have questions regarding these Terms and Conditions, please contact:

**Kassia LLC**

9880 S Ridgeview Dr, Suite 7

Oak Creek, WI 53154

United States

**Email:** [office@kassiallc.com](mailto:office@kassiallc.com)